

Connecting to success: Letting IT work for you

Everything you need to know about your IT journey is on the following website:

[IT Orientation](#)



Things to remember



When you register at the NWU you will get access to the **NWU's IT network**. You need to get a password to access the network:

[Password Management](#)



You have access to the **NWU's WiFi network** when you are on one of the campuses or distance centre, to access the WiFi, follow the steps as set out in die following guide:

[NWU WiFi Setup Guide](#)



You will be issued with an **NWU Gmail account** & address upon registration. Your NWU Gmail account is your NWUnumber@student.g.nwu.ac.za.

[Gmail Setup Guide](#)



As a registered NWU student you have access to the **Microsoft 365** subscription. This means you will have a Microsoft email address that include Office 365 Plus (Word, Excel, PowerPoint, OneNote, Outlook, Access (PC only) and Publisher (PC only). Some of your lecturers may choose to use Microsoft teams for online classes.

[Log on to your Microsoft 365 account](#)

Alternatively, you can log on to Microsoft 365 with NWUnumber@student365.msfd.nwu.ac.za and your Network password.



The NWU offers you **access to certain software** programmes that you can use to optimize your student experience and academic achievement.

[IT Student Software Catalogue](#)

Methods to use when you need assistance

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[CALL CENTRE](#)

[WALK-IN SERVICE](#)



[SELF SERVICE](#)

HELP DESK

[IT Help Desk Campus Details](#)